

Hurricane Florence Recovery

October 5, 2018
DR-4394-SC

State/FEMA Disaster Recovery Centers Open in Five Counties

The centers offer in-person support to individuals and businesses in the counties included in the South Carolina major disaster declaration for Hurricane Florence and the subsequent floods.

Recovery specialists from the State of South Carolina, FEMA and the U.S. Small Business Administration (SBA) will be at the centers to talk about assistance and help survivors who need help in finding recovery resources. The centers are at the following locations:



<p style="text-align: center;"><u>Chesterfield County</u> Northeast Technical College - Building 200 1201 Chesterfield Hwy. Cheraw, SC 29520 Hours: Mon-Fri, 7 a.m. to 7 p.m. Sat-Sun, 9 a.m. to 7 p.m.</p>	<p style="text-align: center;"><u>Dillon County</u> City of Dillon Wellness Center 1647 Commerce Dr. Dillon, SC 29536 Hours: Mon-Fri, 7 a.m. to 7 p.m. Sat-Sun, 9 a.m. to 7 p.m.</p>
<p style="text-align: center;"><u>Horry County</u> Horry Georgetown Technical College 2050 US 501 Conway, SC 29526 Hours: Mon-Fri, 7 a.m. to 7 p.m. Sat-Sun, 9 a.m. to 7 p.m.</p>	<p style="text-align: center;"><u>Marion County</u> Marion County Industrial Park 2914 Spartan Pl. Marion, SC 29571 Hours: Mon-Fri, 7 a.m. to 7 p.m. Sat-Sun, 9 a.m. to 7 p.m.</p>
<p style="text-align: center;"><u>Marlboro County</u> Marian Wright Edelman Public Library of Marlboro County 203 Fayetteville Ave. Bennettsville, SC 29512 Hours: Mon-Fri, 7 a.m. to 7 p.m. Sat-Sun, 9 a.m. to 7 p.m.</p>	

Survivors in 8 Counties Eligible to Apply for Assistance

Homeowners, renters and business owners who have uninsured or underinsured losses as a result of Hurricane Florence in **Chesterfield, Darlington, Dillon, Florence, Georgetown, Horry, Marion** and **Marlboro** Counties may apply for disaster assistance.

Registering for Disaster Assistance

If you have a homeowner's or flood insurance policy, file your insurance claim immediately before applying for disaster assistance. Get the process started quickly. The faster you file, the faster your recovery can begin.

If you cannot return to your home, or you are unable to live in your home because of disaster damage, visit DisasterAssistance.gov, or call **800-621-3362 (800-462-7585 TTY)** (multilingual operators are available; press 2 for Spanish). You can learn about state, voluntary and local organizations in your community that can address your immediate needs and you can register with FEMA for possible federal assistance.

- The toll-free numbers are open from **7 a.m. to 10 p.m. ET, seven days a week.**
- Download the FEMA mobile app, available for Apple and Android mobile devices, at www.fema.gov/mobile-app. You can receive real-time weather alerts, emergency safety tips, find emergency shelters and register for disaster assistance.

Crisis Cleanup Helping Disaster Survivors

The nonprofit group Crisis Cleanup can assist residents with cleaning up their properties following Hurricane Florence and the subsequent flooding. Call **843-212-0552** to register and be connected to local volunteers.

Disaster Survivor Assistance Teams in South Carolina

FEMA Disaster Survivor Assistance teams are working in South Carolina areas affected by Hurricane Florence, but survivors with uninsured or underinsured losses should not wait for one of these teams to arrive before they register with FEMA.



DSA teams are equipped with latest mobile technology allowing them to register survivors for disaster assistance, update their records and make referrals to community partners. Team members tailor the information and services they provide to the individual survivor's needs.

Home Inspections after FEMA Registration

Applicants for federal disaster assistance may be contacted by a FEMA-contracted housing inspector to schedule an inspection to verify disaster-related damage. Inspectors may contact survivors by phone, text or email, depending upon the contact information provided at registration.

If the home was found to be inaccessible at the time of inspection, the applicant is required to let FEMA know when the home is accessible and request a new inspection. To update the status of an uninhabitable dwelling applicants should call the Disaster Assistance Helpline at **800-621-3362**. Once the status of the home is updated and the survivor has requested a new inspection, a FEMA-contracted inspector will contact the applicant to schedule the inspection.

The inspection generally takes about 20-40 minutes. The inspector will want to see the damaged areas of the home and any damaged furniture and personal property. There is no fee for the inspection.

On the day of the inspection, applicants should ask the inspector to show a FEMA photo ID badge. If an inspector refuses to show FEMA photo identification, do not allow the inspection. Disasters often bring out scam artists who prey on the needs of disaster survivors.

Volunteering and Donating

To get involved in response and recovery efforts, or to donate money or connect with an established voluntary organization, visit www.scemd.org/recover/volunteer-and-donate/.

By the Numbers

- Individuals and Households Assistance approved: more than **\$10.2 million** for **3,038** applicants
 - Housing Assistance approved: more than **\$9.08 million**
 - Other Needs Assistance approved: more than **\$1.19 million**
- NFIP claims paid: more than **\$3.45 million**
- SBA disaster loans approved: more than **\$3.34 million**
 - Homes loans: more than **\$3.07 million**
 - Business loans: **\$223,800**
 - Economic Injury loans: **\$50,000**
- FEMA inspectors in the field: **98**
- Inspections completed: **8,118**
- Disaster Recovery Centers open: **5**
 - Cumulative visits: **615**

FEMA Individuals and Households Assistance by County

County	Total IHP Approved	Housing Assistance Approved	Other Needs Assistance Approved
Chesterfield	\$293,459.23	\$268,576.06	\$24,883.17
Darlington	\$40,165.05	\$32,896.08	\$7,268.97
Dillon	\$1,584,990.57	\$1,190,186.35	\$394,804.22
Florence	\$9,283.80	\$6,872.90	\$2,410.90
Georgetown	\$122,755.88	\$95,594.14	\$27,161.74
Horry	\$5,861,123.38	\$5,455,653.64	\$405,469.74
Marion	\$1,610,080.04	\$1,395,000.20	\$215,079.84
Marlboro	\$755,616.29	\$639,181.09	\$116,435.20
Total	\$10,277,474.24	\$9,083,960.46	\$1,193,513.78

U.S. Small Business Administration (SBA)

Six U.S. Small Business Administration (SBA) Business Recovery Centers have opened in South Carolina. Centers provide information about disaster loans, answer questions and assist applicants in completing the SBA application. Center locations and schedule:

<p align="center"><u>Chesterfield County</u> Northeastern Technical College 1201 Chesterfield Highway Building 200, Room 210 Cheraw, SC 29520</p> <p>Hours: Weekdays, 8:30 a.m. – 5 p.m. Saturdays, 9 a.m. - 1 p.m. Closed: Sundays</p>	<p align="center"><u>Dillon County</u> City of Dillon Wellness Center 1647 Commerce Drive Dillon, SC 29536</p> <p>Hours: Weekdays, 8:30 a.m. – 5 p.m. Saturdays, 9 a.m. - 1 p.m. Closed: Sundays</p>
<p align="center"><u>Florence County</u> Florence Area SBDC Florence-Darlington Technical College 2715 W. Lucas St. Building 100 Room 109 Florence, SC 29501-0548</p> <p>Hours: Weekdays, 8:30 a.m. – 5 p.m. Closed: Saturdays and Sundays</p>	<p align="center"><u>Horry County</u> Conway Chamber of Commerce 203 Main Street Conway, SC 29526</p> <p>Hours: Weekdays, 9 a.m. – 5 p.m. Saturdays, 9 a.m. - 1 p.m. Closed: Sundays</p>
<p align="center"><u>Marion County</u> Marion County Administration Building Room 118 2523 East Highway 76 Marion, SC 29571</p> <p>Hours: Weekdays, 8:30 a.m. – 5 p.m. Closed: Saturdays and Sundays</p>	<p align="center"><u>Marlboro County</u> Marlboro County Economic Development Partnership Office 214 East Market Street Bennettsville, SC 29512</p> <p>Hours: Weekdays, 8:30 a.m. – 5 p.m. Closed Saturdays and Sundays</p>

Rebuilding Advice Available at Home Improvement Stores in Horry County

FEMA mitigation specialists are in home improvement stores in Myrtle Beach and Murrells Inlet to offer advice on how to repair and rebuild structures to be safer and stronger.

This information is geared toward do-it-yourself homeowners and general contractors. Recovery topics to be covered include flood insurance, elevating utilities and rebuilding flooded homes.

FEMA advisers will be available at these locations on these days and times:

County	Location	Dates
Horry	Home Depot #1116, 951 Oak Forest Lane, Myrtle Beach, SC 29577	<p><u>Thursday, Oct.4-Tuesday, Oct. 16</u> Monday, Thursday, Friday, & Saturday: 8:00 a.m.-6:30 p.m. Sunday: 8:00 a.m.-2:30 p.m. Tuesday: 8:00 a.m.-4:30 p.m. Closed Wednesday</p>

Horry	Home Depot #1122, 12262 Hwy. 17 Bypass, Murrells Inlet, SC 29576	<u>Thursday, Oct.4-Tuesday, Oct. 16</u> Monday, Thursday, Friday, & Saturday: 8:00 a.m.-6:30 p.m. Sunday: 8:00 a.m.-2:30 p.m. Tuesday: 8:00 a.m.-4:30 p.m. Closed Wednesday
Horry	Lowe's #0410, 1160 Seaboard St., Myrtle Beach, SC 29577	<u>Thursday, Oct.4-Tuesday, Oct. 16</u> Monday, Thursday, Friday, & Saturday: 8:00 a.m.-6:30 p.m. Sunday: 8:00 a.m.-2:30 p.m. Tuesday: 8:00 a.m.-4:30 p.m. Closed Wednesday
Horry	Lowe's #1004, 8672 Highway 17 Bypass, Myrtle Beach, SC 29588	<u>Thursday, Oct. 4-Tuesday, Oct. 9</u> Monday, Thursday, Friday, & Saturday: 8:00 a.m.-6:30 p.m. Sunday: 8:00 a.m.-2:30 p.m. Tuesday: 8:00 a.m.-4:30 p.m. Closed Wednesday

For more information on strengthening buildings visit www.fema.gov/what-mitigation.

Flood Insurance Advance Payments

FEMA's National Flood Insurance Program (NFIP) is allowing advance payments to policyholders on their flood insurance claims. When a policyholder contacts their insurer, the policyholder can receive an advance payment of up to \$5,000 on a flood claim, without an adjuster visit or additional documentation. For information on how to submit a flood insurance claim, go online to <https://www.fema.gov/media-library/assets/documents/136023>.



For more information on Hurricane Florence and South Carolina recovery, visit the South Carolina Emergency Management Division website at scemd.org, on social media (@SCEMD on Twitter, Facebook and Instagram), or FEMA's Hurricane Florence disaster webpage at www.fema.gov/disaster/4394, or Facebook at www.facebook.com/FEMA, and the FEMA Region IV Twitter account at twitter.com/FEMARegion4.

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